



Terms and Conditions - General

1. All clients will be deemed to have accepted Paws and Claws Kent terms and conditions (as laid out here) on signature of the contract.
2. Paws and Claws Kent will not confirm any booking until a consultation has been carried out with the client and the contract, with full details of client requirements, has been signed by the client.
3. Full payment is due within 7 days of receipt of invoice. To be paid by cash, cheque or bank transfer.
4. The client must provide all items necessary for pets to be adequately cared for in the client's absence. (i.e., food, medication, leads, tags, collars, cat litter etc). Should pets require any additional supplies whilst in the care of Paws and Claws Kent, these will be purchased and added to the bill.
5. If it is necessary for keys to be picked up or dropped off in order to complete an assignment charges will be applied for each trip.
6. The client must provide Paws and Claws Kent with the name and contact number of someone capable of making a decision relating to the pet(s) in an emergency. If the contact is not available Paws and Claws Kent reserves the right to consult with a veterinary surgeon and then make a decision which is in the best interests of the animal.
7. The client is responsible for any veterinary bills, no matter how they are incurred, whilst pets are in the care of Paws and Claws Kent.
8. Paws and Claws Kent must be alerted to any behavioral problems with their pets at the time of booking. Failure to do so may result in additional charges or cancellation of any future contract.
9. Although Paws and Claws Kent holds Public Liability insurance, wherever possible pets should be insured by the client. Paw Prints reserves the right to refuse a booking for any animal which is not insured.
10. Paws and Claws Kent will care for your animal as you would, and whilst we will make every effort to ensure your pet is well looked after in your absence, Paws and Claws Kent cannot be held liable for any loss, injury or death to a pet either inside or outside of the home whilst in our care.

Terms and Conditions - Dog Walking & Drop-in Visits

1. We ask that at least 24 hours' notice is given in the event of a cancellation.
2. All dogs being exercised must be fully vaccinated and on a regular flea and worm control regime.
3. All dogs being walked will undergo a trial period to ensure that they are adequately trained and socialised.
4. Paws and Claws Kent reserves the right to cancel the contract at any time & with immediate effect if the dog does not respond well to the walker and/or other dogs.
5. Paws And Claws Kent will make adequate steps to ensure your home is safe and secure in your absence, however Paws And Claws Kent cannot be held responsible for any burglaries or accidents caused by your pet(s).
6. The client must provide all items necessary for your pet to be adequately cared for in the clients absence.

Client Initial:



Terms and Conditions - Pet Boarding

1. To secure your booking we require a 50% non-refundable deposit. Should the dog's stay be cancelled less than 10 days prior to admission, full payment will be due.
2. Paws And Claws Kent takes great pride in the care of any animal in their charge, however, they cannot be held responsible for any loss, accident, injury or death caused to any animal whilst in their care.
3. All dogs are to have up to date inoculations, be de-fleaed and wormed prior to admittance.

Terms and Conditions - Pet Taxi

1. All bookings are subject to a 50% non-refundable deposit payable in advance.
2. Any cancellations must be made more than 24 hrs in advance.
3. Clients must notify the veterinary surgery that Paw And Claws Kent will be attending the appointment on their behalf and ensure that arrangements for payment have been made with either Paws And Calws Kent or the vet.
4. Any owner wishing to accompany Paws And Claws Kent whilst an animal is being transported accepts that they do so at their own risk and that Paws And Claws Kent does not accept any liability for any accident, injury or delay incurred during transportation.

I give Paws And Claws Kent permission to exercise my dog(s) off the lead.

I have read and accepted the terms of this agreement and confirm the accuracy of the information provided.

Signature:

Print Name:

Date: